



Venue & Show Information

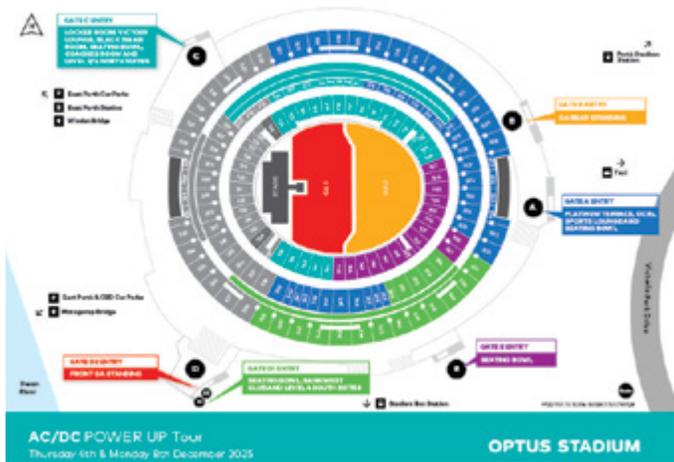
Key Timings:

4:00pm	Box Offices Open
5:00pm	Gates Open
6:10pm	Support Acts Commence
10:45pm	Concert Concludes (approx.)

All times are approximate and subject to changes.

Entry to Optus Stadium

All patrons MUST enter the venue via the gate specified on their ticket. Please refer to the Optus Stadium map below for Gate locations.



Authorised Sellers

Ticketek is the only authorised ticket agent for this event. Tickets purchased via third party on-seller sites may not be valid for entry into the event.



Ticketing Enquiries

Please contact Ticketek if you have any questions regarding your event ticket. Ticketek can be contacted via <https://premier.ticketek.com.au/> or head to a Box Office on event day.



Entry and Ticket Requirements

Check you have received the Ticketek email with important event information.

- **To access your tickets via your online Ticketek Account:** Log in to the account you purchased your tickets with and go to "Order History".
- **To access your tickets via the Ticketek App:** Log in to the account you purchased your tickets with a go to the "Tickets" tab.

Once you've found your tickets:

- **Store your ticket on your mobile wallet:** To avoid delays at the gate, add your ticket to your Apple or Google wallet before you head to the event. This can be done directly from the Ticketek App. Find the ticket/s you would like to add, and tap "Add to Wallet". Network connections at events can be unpredictable, so saving your ticket ahead of time will ensure it is accessible offline.
- **Smooth entry on event day:** When you arrive, please have your ticket barcode ready on your phone. To ensure it scans properly, turn up the screen brightness and temporarily switch off dark mode. This helps our scanners get you in quickly.

If you're arriving in a group, you can share individual tickets via the Ticketek App *before* the event. From the "Tickets" tab, tap the ticket you would like to share, click "Manage ticket" and then "Share ticket". Follow the steps as prompted.

Overnight Camping / Early Queuing

For the wellbeing and safety of our patrons, camping overnight or before the show for entry is strictly prohibited. We will be working closely with the relevant stakeholders and will have security dedicated to policing this.



Queuing will be permitted on show day from 09:00am at the gate noted on your ticket. Any patrons queuing or camping prior to this will be asked to move on and refused entry.

Please note any fan implemented early line systems will not be honoured. Any bags left unattended will be disposed of.



Children's Policy

Optus Stadium is a licensed venue, children 12 years and under will not be admitted without a parent or guardian (16 years or older) and must remain with them at all times.

All patrons must hold a valid ticket for entry, regardless of age.

Access to all General Admission areas on the Arena is recommended for patrons aged 15 years and over.

Accessibility

Optus Stadium is a fully accessible venue. Accessible and Enhanced Amenity seats are located across every level of the Stadium including premium hospitality areas, accommodating accessible patrons, their carers and guests.

An AUSLAN Interpreter will be placed at Section 113 for hard of hearing patrons.

The Optus Stadium Sensory Room located behind Section 149 will be available for patrons to use. There will also be an area of respite positioned on the North side of the Arena floor (between the two bars) for those that need a break.

There are a number of facilities available for patrons with accessible needs. Please see stadium staff for assistance on event day. An overview of the Stadium's accessibility features can be found [here](#).

Cloakroom Facilities

There are no cloakroom facilities available. Please leave large bags and other restricted / prohibited items at home.

First Aid

Medical crews will be present inside the Stadium to attend to any problems, no matter how big or small. Please see Stadium staff for assistance or look for the green medical cross icon.



First Aid Rooms are located on Level 1 behind Section 146 and on Level 5 at Section 548.

Toilets

Located across all levels of the Stadium and in Stadium Park. Please ask Staff if you require directions.

Food and Beverage

Experience the best the Stadium has to offer! Food and beverage facilities will be available for patrons to purchase throughout the Stadium and Stadium Park.

If you're looking for a bite to eat inside the Stadium, visit the orange and red outlets. Thirsty and looking for something to drink? Visit the yellow and orange outlets. Free water stations will also be in place throughout the Stadium and Stadium Park.

In the interest of artist and patron safety, cans are not permitted on the Arena floor. These must be poured in to and consumed from a paper cup. Soft plastic bottles are permitted throughout the venue however bottles on the Arena floor must have their lid removed.

Additional food and beverage options will be available for patrons ticketed to the Arena floor. Please follow the signage above each of the large Arena tunnels.

Access to the Level 1 Food and Beverage outlets and toilets is available via the stairs in each corner of the arena. Please ask staff and security if you require directions.

Optus Stadium is a licensed premises. Please assist us by being a responsible consumer. Penalties apply for the supply of alcohol to minors or intoxicated persons. Persons deemed to be intoxicated will be removed from the venue.



Smoking

Smoking or vaping is prohibited internal to the Stadium and Stadium gates. Smoking is only permitted 5m external to the Stadium entries. This includes electronic cigarettes (e-cig or e-cigarettes), personal vaporisers, electronic nicotine delivery systems or other battery powered vaporisers.

Please exit the venue if you wish to smoke – you will need to scan your ticket out at the Exit Gates.

EFTPOS / Cashless Venue

Optus Stadium is a cashless venue so please bring your card. The Cash exchange outlet will be in operation behind Section 132.



Tour Merchandise

Official tour merchandise can be purchased from authorised sellers located within the Stadium and Stadium Park. External merchandise outlets will open from 2:00pm.

Security

WA Police, Security and Customer Service staff will be on site throughout the event to assist you.

IF YOU SEE SOMETHING, SAY SOMETHING!

Please report any unusual or suspicious behaviour, unattended items and anti-social behaviour to Stadium staff or Police immediately. You can also text 0409 317 771 for assistance.

Patrons are recommended to arrive early and leave additional time for the security screening process when entering the Stadium. All patrons will be subject to security checks including the inspection of bags, packages and metal detector wand. Patrons refusing the above will not be permitted entry into the venue.

Thank you for helping us provide a safe environment for everyone attending the concert.

Note: by entering the venue, patrons also agree to be photographed and videotaped.

Patron Safety

Public safety is our Number 1 priority. Everyone is encouraged to enjoy themselves. It is expected that patrons will want to stand and dance during the show, but please keep aisle and walkways clear.

Standing on seats and sitting on the shoulders of others is not permitted. Moshing, crowd surfing or any acts of crowd aggression are not permitted.

Please be considerate of fellow patrons around you when enjoying the show.

Weather

The show will play rain or shine. The only exception would be severe weather which could impact the safety of Artists and patrons.

It may be hot so please be SunSmart and bring a hat and sunscreen if you arrive early.

Umbrellas are not permitted.

Getting To & From The Concert

Public Transport

Public transport to and from the event is included in your ticket. We suggest planning your journey by using the Transperth [Journey Planner](#).



To get to the show, take a timetabled service (bus or train) to Perth Station, then catch a train to Optus Stadium. Direct rail and the Suburban bus network will operate after the show.

Parking

There is no public parking available on site. Patrons are strongly encouraged to take advantage of the additional public transport running to and from Optus Stadium to avoid expected heavy congestion on the road network.

Further information regarding visiting Optus Stadium can be found [here](#).



What You Can and Can't Bring

What You Can't Bring

- ✗ Metal, hard plastic or glass drink bottles are not permitted. Soft plastic drink bottles are permitted, however must have their lid removed to enter the Arena Floor (Gates B and D2)
- ✗ Bags larger than A3 in size
- ✗ Weapons of any kind
- ✗ Pepper spray / mace
- ✗ Face masks of any kind (with the exception of medical masks)
- ✗ Folding chairs or stools
- ✗ Posters, banners or signage of any kind
- ✗ Chains of any kind including body or clothing chains, studded jewellery or spurs
- ✗ All professional cameras, video recording equipment and audio recording equipment including go-pros, selfie sticks or iPad
- ✗ Laser pointers/pens and fireworks
- ✗ Drones
- ✗ Umbrellas
- ✗ Other items as determined by the Promoter that may cause offence, damage, injury or public nuisance to the artists and/or patrons

What You Can Bring

- ✓ Concert tickets – hold onto your tickets if you are catching public transport
- ✓ Small bags are permitted however cannot be larger than A3 in size (297mm x 420mm) and no backpacks of any size. Please note: there is no cloakroom available for larger bags and all bags will be subject to a bag check
- ✓ Hats, sunscreen, personal water bottle (soft plastic only)
- ✓ Standard point-and-shoot cameras and camera phones

Please note Restricted and/or Prohibited items may vary between events and reference should also be made to any Specific Conditions, Event Conditions and Ticket Conditions.

Optus Stadium's full Conditions of Entry and other special conditions for the show can be found [here](#).

For all venue and event information, please visit the [Optus Stadium](#) website.